



US Army Corps
of Engineers
Jacksonville District

Reflections

Exploring Communication Channels from Florida to the Caribbean



IIS Special Report
July/Aug 2003

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Today's Pioneers Reaching Out to New Worlds

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We're Here to Serve You

Virtual Teams

Whenever two or more people work together from different locations with electronic media as their primary means of communication, they are working on a virtual team. With the advent of work brokering and A/E firms, Jacksonville is no stranger to the concept of virtual teams. The HIS program is no exception, as over 70% of our projects are accomplished virtually.

Jacksonville District believes that our customers are entitled to the full depth and breadth of Corps resources worldwide. Therefore, team members are chosen for their skills and abilities to successfully execute the project, without regard to their assigned functional or geographic locations within USACE. Jacksonville's HIS program pursues this goal by accomplishing customers' work through the best available resources wherever they may be. We are currently working with 10 Districts, three Centers of Expertise, ERDC (WES), and other Federal agencies in executing our HIS mission. The private A/E community is also an invaluable ally in seeking and executing work.

A recent example of an HIS virtual team is the Coleman-Evans Superfund site at Whitehouse, Florida. On this highly visible, national priority project, Jacksonville District serves as the PM and construction manager, Kansas City District is the design district, Omaha District Rapid Response CX, and Savannah District provide engineering technical support, Nashville District and Omaha District provide contracting support, and SAD and HQ actively dialogue with their EPA counterparts.

We are also taking tips from private industry; yesterday's rivals are today's partners. On local Navy bases, we are teaming with the Navy Public Works Center to provide more cost effective and timely solutions to DOD customers.

For over 225 years, the Corps has delivered exceptional engineering services for a developing nation. Virtual teams are simply one of the latest tools enabling us to deliver better and faster projects at a greater value. ♦



Con-Ops Support

Another dimension in providing HIS support to customers inside and outside the District with construction oversight services began in November 2002 with the establishment of the Environmental and Support for Others Section (CES/OA/CO-CE).

The current staff includes Greg Wagner, Clark Langston, and Matthew Folk. Wagner came to Jacksonville from the Omaha District's Rapid Response Program and brings a great deal of environmental, civil works and military construction field experience. Langston is on temporary assignment from the North Florida Area Office. His background includes project management and facilities experience with the Navy and the Defense Logistics Agency (DLA) as a USACE customer. Folk transferred from Huntington District and



adds construction contract administration, engineering design, safety management, and private industry consulting skills to the mix. These varied backgrounds allow the section to support a broad range of customers from EPA Region 4 to the Kissimmee River PDI. Current projects include large-scale remediation at the Coleman-Evans Superfund Site and other smaller removal projects for EPA. Greg Wagner is currently supporting the Kissimmee River Project with unexploded ordnance detection and removal services at the Avon Park Bombing Range. That effort is being performed in conjunction with excavation and fencing work. Much of the current workload is being supported by Omaha District's Rapid Response contract with oversight by CO-CE. ♦

Engineering Support

In May 1994, Engineering Division established a new Environmental and HTRW Section in the Geotechnical Branch. The branch is now home to six environmental engineers, one interdisciplinary engineer and two chemists, all trained and ready to meet the complex environmental and hazardous waste needs of Environmental HIS, CERP and other District programs.

One of the attributes of the Environmental and HTRW Section has been their ability to embrace the virtual teaming concept. They utilize the best mix of in-house, A/E contract and Corps-wide expertise available, thus bringing to bear the entire wealth of USACE knowledge and experience on our projects and services. There are numerous benefits to performing work via virtual teams, including a more comprehensive approach to project solutions and delivery, a broader program perspective, resource leveraging, continued professional development of staff and reciprocal teaming arrangements for future work.

The Environmental HIS Programs have been executed by the Jacksonville District for over 12 years now. We have been recognized for our commitment to the Environmental HIS Program by receiving the first LTG Frederick L. Clark Award for Leadership in Environmental Sustainability. We are sought out by other federal, local and international agencies for our technical capabilities and expertise. Most of these programs are executed on a fully (100%) cost reimbursable basis. Customer satisfaction is crucial to our success. By fully involving our customers in the projects and delivering our projects and services in a very timely and efficient manner, we have become the agency of choice for many of these project sponsors. Repeat business and sustainable workloads are a testament to the success of our Environmental HIS Programs. The Environmental and HTRW Section is proud to be a valuable member of Jacksonville's HIS team! ♦

Virtual Teams Provide Comprehensive Project Solutions